IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF DELAWARE

LIQWD, INC. and OLAPLEX LLC,)
Plaintiffs,)
v.) C. A. No. 17-14 (JFB) (SRF)
L'ORÉAL USA, INC., L'ORÉAL USA PRODUCTS, INC, L'ORÉAL USA S/D, INC., L'ORÉAL S.A. and REDKEN 5 TH AVENUE NYC, L.L.C.,) REDACTED –) PUBLIC VERSION)
Defendants.)

LETTER TO THE HONORABLE SHERRY R. FALLON FROM JEREMY A. TIGAN IN RESPONSE TO DEFENDANTS' AUGUST 8, 2018 LETTER

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August 15, 2018

BY E-FILING AND HAND DELIVERY

The Honorable Sherry R. Fallon J. Caleb Boggs Federal Building 844 N. King Street, Room 6100, Unit 14 Wilmington, DE 19801-3555

Re: Liqwd, Inc. et al. v. L'Oréal USA, Inc., et al., C.A. No. 17-14 (JFB) (SRF)

Dear Judge Fallon:

Appearing before Your Honor on August 1, 2018, counsel for L'Oréal represented as follows: "I just want to be clear we're not accusing anyone, you know, of wrongdoing here." Ex. A at Tr. 65:8–10. No new facts have developed in the two weeks since that representation. Nevertheless, L'Oréal seeks the drastic remedy of *disqualifying* Olaplex's long-time lead counsel in the PGR proceedings, and barring Olaplex's *only* in-house attorney from full participation in this litigation. L'Oréal ignores the plain language and intent of the heavily-negotiated Protective Order, attempting to wield it as a litigation weapon rather than holding it as a shield for its confidential information.

The relief requested is not only unnecessary—the Protective Order has not been violated, and L'Oréal identifies no harm—but it also would impose significant hardship, including significant financial costs to replace outside and in-house counsel and the loss of institutional knowledge necessary for advancing Olaplex's legal rights. The requests should be denied.

I. MR. BLACKBURN DID NOT VIOLATE THE PROTECTIVE ORDER AND SHOULD NOT BE DISQUALIFIED

Mr. Blackburn is a litigator with extensive institutional knowledge of Olaplex's business and experience in post-grant proceedings. He has represented Olaplex as its lead PGR counsel in opposing L'Oréal's petitions for more than 16 months. While L'Oréal now asks this Court to bar him from continuing to serve as Olaplex's lead PGR counsel, it does not—and cannot—show that he has violated the terms of the Protective Order. Mr. Blackburn has committed no wrongdoing, and L'Oréal's contrary assertion is baseless.

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Section 12(c) of the Protective Order defines the scope of "Post Grant Activity" which is subject to the Post Grant Activity bar set forth in Section 12(b). D.I. 54. The prohibited activity is limited to an "amendment or change" to a patent claim that must occur "in any post grant proceeding involving the patent-in-suit...." Id. § 12(c) (emphasis added). Section 12(b) makes clear that the bar on "Post Grant Activity" extends only to an individual who "reviews, accesses, or learns (directly or indirectly) of Defendants' Highly Confidential Protected Material." Id. § 12(b).

Further, this "Court approaches motions to disqualify counsel with cautious scrutiny, mindful of a litigant's right to the counsel of its choice." Walker Digital, LLC. v. Axis Commc'ns AB, No.1:11-CV-558-RGA, 2012 WL 5878668, at *8 (D. Del. Nov. 21, 2012) (internal quotes omitted). To prevail, L'Oréal must "clearly show that continued representation would be impermissible," and "vague and unsupported allegations" are insufficient. Elonex I.P. Holdings, Ltd. v. Apple Computer, Inc., 142 F. Supp. 2d 579, 581 (D. Del. 2001) (internal citations omitted); see also Regalo Intl'l, LLC v. Munchkin, Inc. 211 F. Supp. 3d 682, 687 (D. Del. 2016) ("[D]isqualification is disfavored.").

Mr. Blackburn Did Not Violate The Post-Grant Activity Bar

The Statutory Disclaimer Was Not Part Of "Post Grant Activity"—It 1. Was Filed Directly With The PTO Outside Of Any PGR Proceedings

On May 18, 2018 Olaplex filed a statutory disclaimer on Claim 17 of U.S. Patent No. 9,668,954 (the "'954 Patent" and the "Statutory Disclaimer"). See L'Oréal Aug. 8, 2018 Ltr., Ex. B ("Ltr."). Such a disclaimer, under 35 U.S.C. § 253, has the effect of expunging a claim from a patent on the original issue date of that patent; that is, the patent is treated as if the claim never existed. In re Yamazaki, 702 F.3d 1327, 1332 (Fed. Cir. 2012).

The Statutory Disclaimer was not filed in the PGR proceeding, and instead was filed on an "ex parte" basis with the U.S. Patent and Trademark Office ("PTO"). Ltr., Ex. B. That Statutory Disclaimer filing is not an action "in" any PGR proceeding for the '954 patent. A statutory disclaimer does not involve "proceedings," but is a mere administrative "recordation." 37 C.F.R. § 1.321(a)(2). In fact, the PTAB expressly stated that disclaimed Claim 17 is not part of the PGR proceeding. D.I. 366, Ex. A at 3 n.1 ("[I]n view of this disclaimer, the Board will not institute post-grant review based on claim 17").

L'Oréal proffers no evidence that an amendment or change was made to any claim in the PGR proceeding—because there is none. Amendments or changes to the patent claims in the PGR are permitted only after the proceeding has been instituted and the time for such a motion in the only instituted PGR proceeding for the '954 Patent (PGR2018-00025) is November 2, 2018. See Ex. B at 6 (PTAB Scheduling Order "amendment" deadline); see also 37 C.F.R. § 42.221 (rules for amending patent in PGR proceeding).

L'Oréal accuses Olaplex of elevating "form-over-substance," tacitly conceding what is obvious from reading the Protective Order: filing a disclaimer outside of a PGR proceeding is not prohibited. Ltr. at 3. The Protective Order's terms were negotiated by the parties and there is nothing improper in relying on the plain text and meaning of those terms. See Washington Hosp. v. White, 889 F.2d 1294, 1300 (3d Cir. 1989) ("[A stipulation is] construed consistently with The Honorable Sherry R. Fallon August 15, 2018 Page 3

fundamental precepts of contract construction.").

2. The Statutory Disclaimer Was Not Filed By Mr. Blackburn—It Was Independently Filed By Outside Patent Counsel Rivka Monheit

Even if the Statutory Disclaimer had occurred within a "post grant proceeding" (it did not), Mr. Blackburn did not file it. Instead, the disclaimer was filed by Olaplex's patent prosecution counsel, Rivka Monheit, Esq., who L'Oréal concedes "does not have access to Defendant's Highly Confidential Information." Ltr. at 4; see also Monheit Dec. ¶ 3. Protective orders in intellectual property cases attempt to reduce the risk that those with access to confidential information will use it adversely to the producing party (even inadvertently). No such harm can result from actions by those without access, like Ms. Monheit. L'Oréal proffers no evidence that Mr. Blackburn violated the Protective Order—because there is none.

3. The Statutory Disclaimer Is Not An "Amendment Or Change"

Further, the Statutory Disclaimer was not an "amendment or change" as required to trigger the Post Grant Activity bar. See D.I. 54 § 12(c). As Section 1490 of the PTO's Manual of Patent Examining Procedure establishes, a "statutory disclaimer is not, however, a vehicle for adding or amending claims, because there is no provision for such in the statute (35 U.S.C. 253) nor the rules (37 CFR 1.321)." MPEP § 1490 (I) (emphases added).

L'Oréal's own cases establish that any risk of harm to L'Oréal is eliminated when patent claims are *disclaimed*, *i.e.*, eliminated from the patent, as with the Statutory Disclaimer. *See Xerox Corp. v. Google, Inc.*, 270 F.R.D. 182, 184–85 (D. Del. 2010) (denying motion to amend protective order, noting "while claims may be broadened during prosecution to support new, tailor made infringement allegations, amendments made during [a post grant proceeding] can only serve to *narrow* the original claims.") (emphasis in original); *Boston Sci. Corp. v. Cook Grp. Inc.*, No. 15-980-LPS-CJB, 2017 WL 547903, at *2 (D. Del. Feb. 10, 2017) (noting risk of prejudice "is surely more circumscribed in an IPR proceeding, where amended claims may be narrowed, not broadened").

And, while L'Oréal points to case quotes stating that "strategic narrowing" of claims is a potential risk underlying the Post Grant Activity bar (Ltr. at 3), it makes no attempt to show how the Statutory Disclaimer, fully eliminating Claim 17, harms L'Oréal at all. *In re Yamazaki*, 702 F.3d at 1332 (effect of statutory disclaimer is that "the patent is treated as though the disclaimed claim never existed") (internal quotes omitted). Having neither identified any harm caused by the Statutory Disclaimer nor any potential future harm when Mr. Blackburn continues as Olaplex's PGR counsel, L'Oréal's request for an extreme remedy (*i.e.*, disqualifying Olaplex's lead PGR counsel, Mr. Blackburn, from any PGR proceeding) cannot be granted.²

¹ L'Oréal emphasizes that the Statutory Disclaimer was filed by Ms. Monheit one day before Mr. Blackburn, as lead PGR counsel, argued that the Statutory Disclaimer mooted institution on now disclaimed Claim 17. Ltr. at 3. Nothing about this undisputed chronological fact establishes or even suggests impropriety.

² The Statutory Disclaimer Did Not Require Confidential Information: L'Oréal's claim that the Statutory Disclaimer violated the Post Grant Activity bar is also unsupportable because (Continued . . .)

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B. Disqualification Will Deprive Olaplex Of Its Chosen Counsel And Cause Significant Hardship

A "[p]laintiff clearly has a strong interest in choosing its own counsel—particularly in the complex and technical realm of patent litigation." *Xerox*, 270 F.R.D. at 185. That is especially so where, like Mr. Blackburn, "counsel ha[s] acquired expertise in the patents-in-suit [and] the prior art." *Id.* L'Oréal knew that Mr. Blackburn was Olaplex's lead PGR counsel and would have access to highly confidential information in this litigation at the time L'Oréal negotiated the Protective Order, but Mr. Blackburn has not violated and remains fully aware of his obligations under the Protective Order. Blackburn Dec., ¶¶ 4, 8. *See Elonex*, 142 F. Supp. 2d at 581 (denying request on "vague and unsupported" claims).

L'Oréal vaguely asserts "risk of inadvertent disclosure or competitive use" of its information in the PGRs, citing its forthcoming production of unreacted lab notebooks. Ltr. at 3. This demonstrates L'Oréal's motive—they are not seeking disqualification based on an alleged past violation (*i.e.*, the Statutory Disclaimer), but attempting to deny Olaplex its chosen PGR counsel based on the mere specter of some *potential future* violation. In balancing any potential risk of future misuse against Olaplex's right to the counsel of its choice, *see In re Deutsche Bank Trust Co. Am.*, 605 F.3d 1373, 1380 (Fed. Cir. 2010), Olaplex's right to retain Mr. Blackburn surely prevails.

Disqualification is further unsupported because Olaplex will suffer extreme hardship if L'Oréal's request is granted. Over more than 16 months as lead PGR counsel, Mr. Blackburn has developed deep knowledge of the patents-in-suit, the related prior art, and the issues in the PGR proceedings. See Blackburn Dec. ¶ 7. This Court has recognized the fundamental importance of attorney-knowledge in patent cases: "Forcing plaintiff to rely on less knowledgeable counsel during reexamination would thus *increase costs and duplicate effort*." Xerox, 270 F.R.D. at 185 (emphasis added). This is especially significant here, where a replacement for Mr. Blackburn would need to get up to speed, take discovery, and file the response to L'Oréal's PGR petition in less than ninety days. Walden Dec. ¶ 11; Ex. B at 6.

L'Oréal's suggestion (Ltr. at 4) that Ms. Monheit—back-up counsel—could easily replace Mr. Blackburn is not accurate. Ms. Monheit is not and has never been a litigator, does not have any experience in post-grant proceedings, and her role as back-up counsel in these PGR proceedings has been limited. Monheit Dec. ¶ 4 ("Primarily, I review filings prepared by [Mr. Blackburn] to ensure consistency with the ongoing prosecution portfolio."). If Mr. Blackburn were removed, Olaplex would be forced to spend significant resources retaining new counsel, who would require significant time to become competent. Walden Dec. ¶¶ 11–12. In addition, Ms. Monheit is not involved in *this* District Court case. Monheit Dec. ¶ 2. Precluding Mr. Blackburn from acting as PGR counsel would force Olaplex to split its resources between

potential grounds for disclaiming Claim 17 of the '954 were evident in the public record. The decision to disclaim Claim 17 could be reached based entirely on *non-confidential* filings *in the PGR proceeding—not this case*. See Ex. C at 39–40 (L'Oréal USA, Inc. filing in the PGR, dated January 31, 2018, claiming that Claim 17 is invalid and stating alleged legal basis for that position). Olaplex disagrees with L'Oréal's position as to Claim 17 and its associated arguments.

^{(...} continued.)

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the matters, which this Court has deemed too burdensome. *Xerox*, 270 F.R.D. at 185 ("[P]reventing trial counsel . . . from fully participating in [post-grant] proceedings would force plaintiff to split its resources between two fronts of the same war.").

II. THERE IS NO GOOD CAUSE TO MODIFY THE PROTECTIVE ORDER TO EXCLUDE OLAPLEX'S ONLY IN-HOUSE COUNSEL, TIFFANY WALDEN, FROM ACCESS TO HIGHLY CONFIDENTIAL INFORMATION

"A party seeking a modification to a protective order . . . regarding an attorney's access to otherwise protected information carries the burden of *demonstrating 'good cause'* for the modification." *PhishMe, Inc. v. Wombat Security. Techs., Inc.*, No. 16-403-LPS-CJB, 2017 WL 4138961, *2 (D. Del. Sept. 8, 2017) (emphasis added). "Good cause" requires proof that "disclosure will result in a *clearly defined, specific and serious injury* [and] broad allegations of harm are not sufficient." *Shingara v. Skiles*, 420 F.3d 301, 306 (3d Cir. 2005) (emphasis added). L'Oréal has not even attempted to meet that standard. Even so, the request must be rejected because none of L'Oréal's justifications support modification. *See infra* Part A. Moreover, the relief requested would cause significant hardship and prevent effective client-management of this litigation, not least because the overwhelming majority of L'Oréal's documents to date are marked Highly Confidential. L'Oréal does not seek to restrict Ms. Walden's access; it seeks to remove her from this case. *See infra* Part B.

A. There Is No Basis To Restrict Ms. Walden's Access Under The Protective Order

The request to restrict Ms. Walden's access to Highly Confidential Information has no relationship to the alleged Protective Order violation related to the Statutory Disclaimer—it is pure gamesmanship. L'Oréal appears to offer three justifications for the requested restriction: (1) an allegedly "shifting role at Olaplex, LLC," (2) alleged "loose treatment" of L'Oréal's Highly Confidential Information, and (3) a belated belief that there are "loopholes" in the Protective Order. Ltr. at 4. Points 2 and 3 are easily dispatched. Olaplex has adhered to the Protective Order at all times and its interpretation of that Order is compelled by its text. *Supra*, Part I. The first point is no stronger: Ms. Walden's business responsibilities at Olaplex have remained the same since she began her employment, and L'Oréal has been aware of them for the *duration* of this action.

Even though it was aware of her business responsibilities before this litigation, Ms. Walden's January 17, 2017 declaration made abundantly clear to L'Oréal that she "serve[s] an independent business function [and is] directly or indirectly involved in a variety of business decisions made at Olaplex, including [its] relationships with its distribution partners." D.I. 18, ¶1; see D.I. 247, ¶1 (same). L'Oréal probed this issue in a March 24, 2017 deposition, during which Ms. Walden informed counsel that, in her business role, she is "one of the people that oversee [Olaplex's] distribution accounts." Ex. D at Tr. 22:11–19. L'Oréal has known about Ms. Walden's dual roles for more than a year without seeking to modify the Protective Order and has waived the right to bar her continued participation on these grounds. Conley v. Chaffinch, 431 F. Supp. 2d 494, 499 (D. Del. 2006) (finding movant waived disqualification issue when motion filed nine months after learning of grounds for conflict). Recognizing this, L'Oréal seizes on the new title granted to Ms. Walden—Chief Administrative Officer—in June 2018. Ltr. at 5. But that title merely reflects the administrative responsibilities Ms. Walden has

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performed all along. Walden Dec. ¶ 5. L'Oréal's claim that this title bestows "new responsibilities" (Ltr. at 4) is entirely speculative. Moreover, this title does not imply that Ms. Walden has any particular expertise in patent prosecution or is now responsible for developing Olaplex's intellectual property as L'Oréal asserts. *Cf.* Ltr. at 5. That work is managed internally at Olaplex by inventor Eric Pressly, Walden Dec. ¶ 4, and Ms. Walden's role in patent prosecution is limited to managing the budget, *id.* ¶¶ 4, 11; *see also* Ex. D at Tr. 137:22–23 ("Q. You consider yourself a patent lawyer? A. No.").

Because Ms. Walden's business responsibilities have been constant L'Oréal lacks "good cause" to modify the Protective Order. Further, because her role focuses on *administration*, and not intellectual property development, there is minimal "risk of inadvertent disclosure or competitive use" under the *Deutsche Bank* balancing test.

B. Modifying The Protective Order Would Cause Olaplex Undue Hardship

L'Oréal claims that limiting Ms. Walden's ability to access its Highly Confidential Information is minimally intrusive. Ltr. at 5. That is untrue because the overwhelming majority of L'Oréal's documents have been produced as "Highly Confidential." Walden Dec. ¶ 10.³ Removing Ms. Walden's access to Highly Confidential Information would effectively remove her from the case. Further, restricting Ms. Walden's access will prevent her from continuing to assist outside counsel in depositions, which frequently include reference to Highly Confidential Information, likely necessitating additional spending for attorneys to take her place. *Id.* ¶ 9.

If Ms. Walden were barred from seeing Highly Confidential discovery, Olaplex would likely be forced to hire additional in-house counsel to fill that role. In addition to the search expenses and salary costs (which will likely run hundreds of thousands of dollars), Olaplex would be required to expend significant time to retain new in-house counsel. *See* Walden Dec. ¶ 10. That is not remotely proportional to the potential risks L'Oréal alleges and L'Oréal's true goal—disrupting Olaplex's advancement of this case—is clear. This Court should not countenance that effort. *See Elonex*, 142 F. Supp. 2d at 584 ("The court will not countenance such tactics [to] depriv[e] [Plaintiff] of its longstanding counsel").

* * *

This Court should deny L'Oréal's request to disqualify Mr. Blackburn from continuing to serve as PGR counsel and should further deny L'Oréal's request to modify Section 12(d) of the Protective Order.

To date L'Oréal has produced 633 documents. Of those, 467 are designated "Highly Confidential," 5 are designated as "Confidential," and the remaining 161 are not designated. In practical terms, 73% of L'Oréal's documents are marked Highly Confidential. The non-designated documents are predominantly prior art references.

⁴ Burdening Ms. Walden's participation—Olaplex's only in-house lawyer—is unjust and would create a fundamental imbalance in the case, where up to three in-house counsel for L'Oréal will maintain the right to access Olaplex's Highly Confidential Information. *See* D.I. 54, ¶6(b).

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Respectfully,

JAT/dam Enclosure

Counsel of Record (by CM/ECF and email)

12132597

EXHIBIT A

Case 1:17-cv-00014-JFB-SRF - Document 375- Filed 08/23/18 Page 10 of 36 PageID # MS. NOREIKA: Good morning. This IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF DELAWARE is Maryellen Noreika and I have the Judge's 11 o'clock call in the Olaplex versus L'Oreal case 3 LIQWD, INC., and OLAPLEX) on the line. THE COURT: This is Magistrate 5 Plaintiffs, C.A. No. 17-14-JFB-SRF Judge Sherry Fallon. Ms. Noreika, is everybody on the line? Can we go into a a roll call? L'OREAL USA, INC., et al., MR. NOREIKA: Yes, I believe so. Defendants. THE COURT: All right. Who is on 10 the line for Liqwd and Olaplex? Wednesday, August 1, 2018 11:00 a.m 11 MS. NOREIKA: I have Joe Paunovich Room 6100 12 and Ali Moghaddas from Quinn Emanuel. 844 King Street THE COURT: All right. Very good. 13 Wilmington, Delaware 14 And for the L'Oreal defendants? 15 MR. COTTRELL: Good morning, Your BEFORE: THE HONORABLE SHERRY R. FALLON
United States District Court Judge 16 Honor. Fred Cottrell at Richards Layton. Jason 17 Rawnsley from my office is in here with me and APPEARANCES: from Paul Hastings we have Naveen Modi, Joe 18 MORRIS, NICHOLS, ARSHT & TUNNELL, LLP BY: MARYELLEN NOREIKA, ESQ. 19 Palys and Dan Zeilberger. 20 THE COURT: All right. Very good. -and-We've got a number of issues to get through. QUINN, EMANUEL, URQUHART & SULLIVAN, LLP BY: JOSEPH M. PAUNOVICH, ESQ. BY: ALI MOGHADDAS, ESQ. 22 I'm going to start in the order that they were 23 briefed for me. Plaintiff's letter brief came Counsel for the Plaintiff to me first, so let's start with the plaintiff's Hawkins Reporting Service Hawkins Reporting Service 715 North King Street - Wilmington, Delaware 19801 (302) 658-6697 FAX (302) 658-8418 715 North King Street - Wilmington, Delaware 19801 (302) 658-6697 FAX (302) 658-8418 2 4 APPEARANCES CONTINUED: issues. And the first item on the agenda on 2 docket item #346, the plaintiff's moving RICHARDS, LAYTON & FINGER, P.A. 3 submission, is the alleged missing lab BY: FREDERICK L. COTTRELL, III, ESQ. notebooks. So let's start with that issue. BY: JASON JAMES RAWNSLEY, ESQ. MR. PAUNOVICH: Thank you, Your 5 6 Honor. This is Joe Paunovich on behalf of the plaintiffs. This is probably a familiar, PAUL HASTINGS 8 potentially familiar issue to Your Honor as it BY: JOSEPH E. PALYS, ESQ. BY: DANIEL ZEILBERGER, ESQ. 9 was raised during our last discovery BY: NAVEEN MODI, ESQ. 10 teleconference on June 5th, which, as Your Honor 11 may recall, you had encouraged L'Oreal to Counsel for the Defendant 12 produce its lab notebooks in an unredacted 13 non-excerpted fashion. These are, Your Honor, critical documents to this case that have real 14 10 11 15 relevance on opportunity to resolve claims and 12 16 defenses. And in fact, in our view, critical 13 documents to the preliminary injunction motions 14 15 18 and despite the passage of 20 months, we still 16 19 do not have them. 17 THE COURT: Do you not -- excuse 18 21 me, Mr. Paunovich, clarify for me. You have 20 zero, nothing or do you have some, incomplete? 22 21 23 What's the status? 22 MR. PAUNOVICH: Sure. So we have 23 24 Hawkins Reporting Service Hawkins Reporting Service 715 North King Street - Wilmington, Delaware 19801 715 North King Street - Wilmington, Delaware 19801 (302) 658-6697 FAX (302) 658-8418 (302) 658-6697 FAX (302) 658-8418

Filed 08/23/18 Page 11 of 36 PageID #: 23080 Case 1:17-cv-00014-JFB-SRF Document 375 believe that the prosecution bar has been triggered by Mr. Blackburn. We believe that he about 20 employees, from the very beginning shouldn't be allowed to participate in any 3 4 further post grant activity as defined in the with any sort of legal training, Ms. Walden. protective order. Two, we'd like a modification 5

information given what has transpired today. THE COURT: All right. Thank you. Let me hear from plaintiffs.

of the protective order to exclude Ms. Walden

from having access to such highly sensitive

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MR. PAUNOVICH: Thank you, Your Honor. This is Joe Paunovich again. I want to start by pointing out the very clear fact that all of what Mr. Palys has just said, all of the accusations are pure conjecture and a belief

that there's some conspiracy for Olaplex to 16 violate this Court's protective orders, which is 17

simply not true. The disclaimer that they have 18 pointed to was filed by Olaplex's outside 19

prosecution counsel who is not counsel of record 20

to this proceeding and the disclaimer was filed 21 22 in the ordinary course of prosecution, not in

23 connection with the PGR proceedings. L'Oreal

has cast a variety of aspersions attributing Hawkins Reporting Service

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prejudice Olaplex. Olaplex is a small company,

until even now. We have one in house individual

She's not a registered patent attorney, she has

no technical background. She'd be the first to

admit if she was on the phone that she doesn't

view herself as a patent attorney or somebody

skilled in the art. She is the single point of

10 contact for the client to advise and direct the

litigation in broader set of proceedings 11

relating to the company. And what L'Oreal is 12

13 asking for is an absolutely extraordinary remedy

14 to preclude Olaplex from having anyone that can

15 direct and guide this case. And that is

essentially what would happen, because what we 16

have seen is that almost every single document, 17

almost every single discovery response is marked 18

highly confidential AEO. 19

20 I will point out, with respect to 21 Ms. Walden, that this was a negotiated

22 protective order where not only was Ms. Walden

23 allowed to view these materials, but three

L'Oreal in house attorneys are also allowed to Hawkins Reporting Service

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this to Mr. Blackburn and to Ms. Walden that is

based on nothing other than conjecture. That

event happening is something that in a PGR

context, was only pointed out to simply say that

the dispute raised by L'Oreal is moot with

respect to the claim 17 because it's a claim 6

7 that doesn't exist. Nothing more. The

protective order has a prosecution bar quite

clearly like almost every single district it

10 provides for that in certain circumstances might

preclude an attorney who receives confidential 11

information from amending or adding or changing 12

13 the claims to, for example, broaden their scope.

Not only do we not have the participation of 14

either individual that they complain of doing 15

those things, but more concretely, the issue 16

that they complain of is a simple cancellation 17

18 by counsel, prosecution counsel not of record to

this case, who is ethically walled and has not 19

20 received any confidential information of

21 L'Oreal. What we viewed this request as is

22 they're essentially asking for an absolutely

extraordinary remedy that from our perspective 23

is to design for no other reason but to 24 Hawkins Reporting Service

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view materials, confidential materials from

Olaplex. We have the same concerns that they

have, but we don't have any basis any more than

they do to come in now and make accusations that

they're violating the protective order. That's

Ms. Walden's piece.

7 With respect to Mr. Blackburn,

again, I would circle back to the fact that this

was not a disclaimer that was filed by him. It

is frankly we don't think it's the correct 10

reading of the protective order and I won't 11

belabor it. It is outlined in our papers. What 12

13 the protective order, negotiated protective

order provides is that such a person would be 14

barred if they make a change or amendment to a 15

claim in the PGR proceeding. That's not what 16

happened here. We think that this is another 17

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clear attempt to prejudice Olaplex by denying it

having its chosen counsel for the PGR 19

20 proceedings, which, as Your Honor I'm sure can

21 appreciate, and even more so for a small

22 company, is an absolutely extraordinary remedy

23 and it has to be based on something more

concrete than the conjecture that's been put Hawkins Reporting Service

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Filed 08/23/18 Page 12 of 36 PageID #: 23081 Case 1:17-cv-00014-JFB-SRF Document 375 forward by L'Oreal. technical sensitive stuff and then also THE COURT: All right. Mr. Palys, 2 2 assisting in the prosecution of Olaplex's patents that are being asserted against L'Oreal. 3 is this a conjecture? 3 MR. PAUNOVICH: Your Honor, may I 4 MR. PALYS: If I may respond 4 5 briefly. respond briefly to those points? 6 THE COURT: Go ahead. 6 THE COURT: Yes. 7 MR. PALYS: Thank you. I just 7 MR. PAUNOVICH: I have not want to clarify some things. One I just want to forgotten any conversations. Your Honor, this 8 be clear we're not accusing anyone, you know, of was an expressly discussed issue between 9 10 wrongdoing here. It's that we think if you look 10 L'Oreal's counsel and Olaplex's counsel. at the letter, what the protective order says They've have a long-term business relationship 11 11 and what has transpired, the prosecution bar has through their wholly owned subsidiary and solely 12 12 triggered. And two, with respect to Ms. Walden, 13 13 understand the business role that Ms. Walden Mr. Paunovich says that she by no means has any plays. We raised these specific issues with 14 14 15 experience with patents. Just -- I just looked 15 L'Oreal and negotiated a protective order at her Linkedin, she called herself skilled in providing exactly for what her allowed access is 16 16 litigation, trademark and patents and the 17 to confidential material. And there's a 17 College of William & Mary actually has her specific trigger for her. If she is directing 18 18 listed under their alumni for intellectual the amendment of claims or disclaimers, then in 19 19 that instance she would no longer have access. 20 property and technology law at William & Mary. 20 So in fact she is a direct line to the 21 21 This is, again, this is basically an attempt to 22 prosecution. Mr. Paunovich may just of 22 redo a negotiated protective order from our perspective to highly prejudice our client. 23 forgotten our conversations a couple years ago 23 24 understandably how that was one of the reasons It's an extraordinary remedy, there's absolutely Hawkins Reporting Service Hawkins Reporting Service 715 North King Street - Wilmington, Delaware 19801 715 North King Street - Wilmington, Delaware 19801 (302) 658-6697 FAX (302) 658-8418 (302) 658-6697 FAX (302) 658-8418 66 68 why that she had to have access to some of the 1 no basis to ask for this now other than for the information, one, to allow they are to have, express purpose to try and prejudice our client. make business decisions or strategic decisions The disclaimer in question was made by outside but also she's the only link to prosecution, to prosecution counsel, Rifka Monet. She is not their outside counsel. Having said that, I counsel to this case. She is ethically walled, think Mr. Paunovich's response really highlights 6 she has no access to confidential information. 7 the alleged loophole that can be taken advantage We understand all our obligations, all of us, 7 of in the way the protective is currently including Ms. Walden and Mr. Blackburn, not to 9 drafted. And again, I'll point out that at that 9 provide her any confidential information. And time we were privy to Ms. Walden's role, she is independent counsel that can assess and 10 10 business role. She's wearing multiple hats for evaluate based on public records on how and when 11 11 the company. And so we think that it would to manage Olaplex's prosecution in the ordinary 12 12 13 prejudice L'Oreal to have this individual have 13 course. The disclaimer that she made was not in access to such highly sensitive information. connection with the PGR. This is -- this is not 14 14 Now, if the Court wants to an issue that should result in the prejudice of 15 15 consider different levels, we can certainly selection of counsel or direction of litigation 16 16 appreciate that -- Mr. Paunovich's argument 17 to Olaplex. 17 18 about the size of their company and they only 18 THE COURT: All right. MR. PALYS: May I just -have one individual who is trained in the law. 19 19 20 That's fine, but I think we need to -- there has 20 THE COURT: Very brief, but then 21 to be a way of finding a middle ground here that 21 I'm going to give counsel my position on this. 22 can address L'Oreal's concerns with respect to 22 Go ahead. having this individual who can't really unring 23 MR. PALYS: I'm sorry. Okay. I 23 the bell if she's getting access to highly 24 appreciate it. One, I just want to make sure Hawkins Reporting Service Hawkins Reporting Service 715 North King Street - Wilmington, Delaware 19801 715 North King Street - Wilmington, Delaware 19801 (302) 658-6697 FAX (302) 658-8418 (302) 658-6697 FAX (302) 658-8418

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- that the issues with Mr. Blackburn are still in
- play here too. Presumably -- as you can see 2
- from what has happened in the preliminary 3
- 4 response that has triggered the post grant
- 5 activity. And as to Ms. Walden, I think an
- example might help the court appreciate what 6
- could happen here. Mr. Paunovich just pointed 7
- out that the prosecution counsel for Olaplex, 8
- who is PGR counsel, is walled off, can't see 9
- 10 confidential information. But Ms. Walden can.
- 11 So there's nothing to stop Ms. Walden from
- directing prosecution counsel, say, hey, make 12
- 13 these changes based on what she's seeing in the
- highly sensitive information and outside 14
- 15 counsel, prosecution counsel following through.
- She may not have seen the information that Ms. 16
- Walden has, so I think even this that example it 17
- shows the type of things L'Oreal has concerns 18
- about when they're giving up their highly 19
- sensitive information to Olaplex's business 20

21 personnel.

1

22 THE COURT: All right. Couple of 23 things. Just a gentle reminder to both sides

24 that when you're doing your rebuttals on the

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- back and forth, back and forth, be aware that
- both my law clerk and I have very thoroughly
- prepared for these discovery dispute hearings
- and that when you get into repetitive territory,
- it just unnecessarily lengthens the duration of
- these calls and I think both sides are, on their 6
- 7 rebuttals, getting a bit too repetitive. I can
- assure you that I've thoroughly read the
- 9 materials and I'm prepared to go forward with
- all of you and resolve as much of this in bench 10
- rulings as I can. In this particular instance, 11
- given the nature of the relief requested by 12
- 13 L'Oreal, I am going to order supplemental
- briefing. And that's through no fault of 14
- counsel. I understand the constraints of my 15
- discovery dispute resolution practice and the 16
- four-page limit. But given the nature of the 17
- 18 relief and how it could, if granted, potentially
- significantly effect the plaintiff's litigation 19
- 20 management and strategy with having Mr.
- 21 Blackburn precluded from further participation
- 22 of PGR proceedings and having Ms. Walden
- potentially walled off from review of highly 23
- confidential materials, I'm going to ask that Hawkins Reporting Service

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- the moving party, L'Oreal, submit an opening
- submission within one week of today to further
- flush this out and also provide the Court with
- some case authority. I mean, I think I have in
- mind and my law clerk and I have in mind the
- cases that are potentially being relied upon,
- but it would be nice to see those in the brief
- and have this issue flushed out in a little bit
- more detail with respect to both individuals,
- 10 Mr. Blackburn and Ms. Walden. I was thinking of
- 11 a six-page limitation on the supplemental
- 12 submission. Do the defendants have any concerns
- 13 about that limitation or can you do it in six
- pages? And I would give the same page 14
- 15 limitation to the plaintiffs to respond.

MR. PALYS: This is Joseph Palys 16

17 for defendants. I think six pages is fine, Your

18 Honor.

19 THE COURT: All right. So six

pages for that. Give it to me within a week of 20

today's hearing. And then within a week of 21

22 service of that opening submission on the

23 plaintiffs, plaintiffs respond in six pages

within a week of that. And then I will give the

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defendants an opportunity for a reply. Normally

I don't have opening, answering and reply in

these types of hearings, but I think this issue

probably warrants it. So a three-page reply a

week after getting the plaintiff's opposing

submission. That will conclude the briefing on

7 it. I don't think I need another argument. The

transcript will sufficiently serve as background

information in conjunction with the supplemental 9

briefing and I will get a written order out 10

after the supplemental briefing is closed. 11

Also, defendants, if you can do one other thing. 12

13 I think you've spelled it out on the transcript,

but it will be helpful nonetheless to have a 14

proposed form of order with the relief that 15

you're seeking with your opening submission as 16 17 an exhibit to it.

18

MR. PALYS: We can do that, Your

19 Honor.

20 THE COURT: All right. So that concludes at least the protective order issue 21

22 with respect to L'Oreal's submission. Are we

23 ready to move on to the next item, item #2,

which is the PGR documents?

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EXHIBIT B

Trials@uspto.gov 571.272.7822

Paper 13 Entered: Aug. 10, 2018

UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

L'ORÉAL USA, INC, Petitioner,

v.

LIQWD, INC., Patent Owner.

PGR2018-00025 Patent 9,668,954 B2

Before TONI R. SCHEINER, CHRISTOPHER M. KAISER, and TIMOTHY G. MAJORS, *Administrative Patent Judges*.

MAJORS, Administrative Patent Judge.

SCHEDULING ORDER

A. DUE DATES

This order sets due dates for the parties to take action after institution of the proceeding. The parties may stipulate to different dates for DUE DATES 1 through 5 (earlier or later, but no later than DUE DATE 6). A notice of the stipulation, specifically identifying the changed due dates, must be promptly filed. The parties may not stipulate to an extension of DUE DATES 6 and 7.

In stipulating to different times, the parties should consider the effect of the stipulation on times to object to evidence (37 C.F.R. § 42.64(b)(1)), to supplement evidence (37 C.F.R. § 42.64(b)(2)), to conduct cross-examination (37 C.F.R. § 42.53(d)(2)), and to draft papers depending on the evidence and cross-examination testimony (see section B, below). In addition, any request for oral argument should be filed by original DUE DATE 4 as set forth in the DUE DATE APPENDIX.

The parties are reminded that the Testimony Guidelines appended to the Office Patent Trial Practice Guide, 77 Fed. Reg. 48,756, 48,772 (Aug. 14, 2012) ("Trial Practice Guide") (Appendix D), apply to this proceeding. The Board may impose an appropriate sanction for failure to adhere to the Testimony Guidelines. 37 C.F.R. § 42.12. For example, reasonable expenses and attorneys' fees incurred by any party may be levied on a person who impedes, delays, or frustrates the fair examination of a witness.

1. INITIAL CONFERENCE CALL

If either party wishes to have an initial conference call, the parties will confer and contact the Board within ten days of this order requesting such a conference, and proposing dates and times when counsel for the parties are

available. *See* Trial Practice Guide, 77 Fed. Reg. at 48,765–66 (providing guidance in preparing for an initial conference call).

2. DUE DATE 1

The patent owner may file—

- a. A response to the petition (37 C.F.R. § 42.120), and
- b. A motion to amend the patent (37 C.F.R. § 42.121).

The patent owner must file any such response or motion to amend by DUE DATE 1. The patent owner is reminded that it must confer with the Board before filing a motion to amend. 37 C.F.R. § 42.121(a). The patent owner should confer with the Board to request this conference in sufficient time to ensure that the conference is conducted at least one week before DUE DATE 1. If the patent owner elects not to file anything, the patent owner must arrange a conference call with the parties and the Board. The patent owner is cautioned that any arguments for patentability not raised in the response will be deemed waived.

3. DUE DATE 2

The petitioner must file any reply to the patent owner's response and opposition to the motion to amend by DUE DATE 2.

4. DUE DATE 3

The patent owner must file any reply to the petitioner's opposition to the patent owner's motion to amend by DUE DATE 3.

5. DUE DATE 4

- a. Each party must file any observation on the cross-examination testimony of a reply witness (*see* section C, below) by DUE DATE 4.
- b. Each party must file any motion to exclude evidence (37 C.F.R § 42.64(c)) by DUE DATE 4.

c. Each party must file any request for oral argument (37 C.F.R. § 42.70(a)) by DUE DATE 4.

6. DUE DATE 5

- a. Each party must file any response to an observation on cross-examination testimony by DUE DATE 5.
- b. Each party must file any opposition to a motion to exclude evidence by DUE DATE 5.

7. DUE DATE 6

Each party must file any reply for a motion to exclude evidence by DUE DATE 6.

8. DUE DATE 7

The oral argument (if requested by either party) is set for DUE DATE 7. The Board tentatively plans to hold oral argument (if requested) at the Patent Office's Denver Regional Office: 1961 Stout Street, 14th floor, Denver, CO 80294.

B. CROSS-EXAMINATION

Except as the parties might otherwise agree, for each due date:

- 1. Cross-examination begins after any supplemental evidence is due. 37 C.F.R. § 42.53(d)(2).
- 2. Cross-examination ends no later than a week before the filing date for any paper in which the cross-examination testimony is expected to be used. *Id*.

C. OBSERVATION ON CROSS-EXAMINATION

An observation on cross-examination provides the parties with a mechanism to draw the Board's attention to relevant cross-examination testimony of a reply witness because no further substantive paper is

permitted after the reply. *See* Trial Practice Guide, 77 Fed. Reg. at 48,768. The observation must be a concise statement of the relevance of precisely identified testimony to a precisely identified argument or portion of an exhibit. Each observation should not exceed a single, short paragraph. The opposing party may respond to the observation. Any response must be equally concise and specific.

D. COMMUNICATIONS WITH THE BOARD

Except as otherwise provided in the Rules, Board authorization is required before filing a motion. 37 C.F.R. § 42.20(b). A party seeking to file a non-preauthorized motion should request a conference to obtain authorization to file the motion. Parties may request a conference with us by contacting the Board staff by e-mail at Trials@uspto.gov or by telephone at 571-272-7822.

Finally, we refer the parties to the instructions on the Board's website at http://www.uspto.gov/ip/boards/bpai/prps.jsp regarding the proper use of email communication to the Board. Specifically, an email requesting a conference call should copy the other party, indicate generally the relief being requested or the subject matter of the conference call, state whether the opposing party opposes the request, and include multiple times when all parties are available. The email may not contain substantive argument. The parties also are reminded that they should discuss and attempt to resolve issues with each other first before requesting conference calls with the Board.

DUE DATE APPENDIX

DUE DATE 1
Patent owner's response to the petition
Patent owner's motion to amend the patent
DUE DATE 2
Petitioner's reply to patent owner's response to petition
Petitioner's opposition to motion to amend
DUE DATE 3 February 22, 2019
Patent owner's reply to petitioner's opposition to motion to amend
DUE DATE 4
Observation regarding cross-examination of reply witness
Motion to exclude evidence
Request for oral argument
DUE DATE 5
Response to observation
Opposition to motion to exclude
DUE DATE 6
Reply to opposition to motion to exclude
DUE DATE 7
Oral argument (if requested); Denver Regional Office (tentative)

PETITIONER:

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EXHIBIT C

Filed on behalf of L'Oréal USA, Inc.

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UNITED STATES PATENT AND TRADEMARK OFFICE

BEFORE THE PATENT TRIAL AND APPEAL BOARD

PETITION FOR POST-GRANT REVIEW OF U.S. PATENT 9,668,954

Mail Stop PATENT BOARD

Patent Trial and Appeal Board U.S. Patent & Trademark Office P.O. Box 1450 Alexandria, VA 22313-1450

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IX. Conclusion

is not modified by the term "approximately;" (2) the use of two different adverbs to modify different "small amounts" evidences that the second amount of "preferably at least 0.1%" is not modified by the term "approximately," which would include amounts below the minimum amount; and (3) the ranges recited in claims 5-6 are recited in a separate sentence from the recitation of "approximately," demonstrating that those ranges were clearly not intended to be modified by "approximately."

Finally, as noted above, the *Eiselstein* court previously rejected a position that the single use of the term "about" before a series of ranges should be applied to every number in the series. *Eiselstein*, 52 F.3d at 1039. In particular, the court rejected the applicant's argument that the single instance of the term "about" before a series of numbers should be read on every number recited in the series under a plain meaning interpretation, and also rejected the notion that it should be interpreted that way because otherwise requiring an applicant to recite the term "about" before every number "would be both cumbersome and redundant." *Id.*Rather, as in the present case, the court focused on the applicant's choice of language when precision was or was not intended, and confirmed that the applicant clearly knew how to distinguish between when a precise number was, or was not, intended. *Id.*

Accordingly, the presence of the term of approximation "about" <u>before each</u> <u>number</u> in a series of ranges throughout the '954 specification would have led a POSITA to understand that those numbers indicate an approximation, while omission of such a term for numbers in other ranges, such as the disclosure in the '954 specification correlating to the amount of active agent in the bleaching mixture in claims 1, 5, and 6, would have led a POSITA to understand that those numbers indicate precision.

As such, the use of the term "about" in claims 1, 5, and 6 for the amount of active agent in the bleaching mixture expands the scope of the claims beyond that which is supported in any application to which the '954 patent claims priority. For example, in PGR2017-00012, PO's expert confirmed that the term "about" would be understood by a POSITA to expand the scope of the endpoints of a range by 10%. (Ex. 1026, 80:16-81:19.) However, an amount of active agent in the mixture *up to 55%* is not supported under 35 U.S.C. §112(a) in any application to which the '954 patent claims priority.

Accordingly, none of claims 1, 5, or 6 of the '954 patent are entitled to any claim of priority, and instead are only entitled to the filing date of the application leading to the '954 patent, *i.e.* January 25, 2017.

b. Claim 17: "about" not supported for hair breakage amount

Claim 17, which ultimately depends from claim 1, recites that hair breakage from the bleaching method is "decreased by at least *about 40%* compared to hair bleached with the bleaching formulation in the absence of the active agent." (Ex. 1001, claim 17.) Although the '954 patent specification does not provide specific disclosure regarding an amount of decrease in hair breakage for a hair *bleaching* process, with respect to hair breakage in a hair *coloring* process, the '954 patent specification recites that:

In some embodiments, hair breakage decreases by 5, 10, 15, 20, 25, 30, 35, 40, 45, or 50% or higher after treatment with the active agent compared to untreated hair from the same individual.

(Ex. 1001, 18:27-30; Ex. 1020, 24:27-29; Ex. 1030, 29:18-20; Ex. 1031, 29:18-20; Ex. 1032, 29:18-20; Ex. 1033, 29:21-23.) This disclosure notably omits the term "about," as recited in claim 17. Therefore, for the same reasons as discussed above regarding claims 1, 5, and 6, the full scope of claim 17 is not supported by any application to which the '954 patent claims priority.

In sum, PO's insertion of the term "about" into claims 1, 5, 6, and 17 improperly broadened the claims to extend beyond the disclosed endpoints, and therefore constitutes new matter. See, e.g., Quantum Corp., supra; Eiselstein, supra; see also Ex parte MARTIN D. BLOOMBERG and MARKS. HOUSTON-

MCMILLAN, 2015 Pat. App. LEXIS 11128 (Comm'r Pat. & Trademarks Nov. 12, 2015.) As such, none of these claims are entitled to any claim of priority. Further, since claims 2-30 all ultimately depend from claim 1 directly or indirectly, all of claims 2-30 are likewise not entitled to a claim of priority earlier than the filing date of the '954 patent for this reason alone, and therefore should only be given priority as of the filing date of the '954 patent, *i.e.* January 25, 2017.

VIII. Grounds

For at least the reasons set forth below in Grounds 1-6, there is a reasonable likelihood that at least one claim of the '954 patent is unpatentable, and as such, the Petition should be granted and Trial instituted.

Regarding Ground 1, a prior art reference anticipates a patent's claim under 35 U.S.C. §102 "when the four corners of [that] . . . document describe every element of the claimed invention, either expressly or inherently, such that a [PHOSITA] could practice the invention without undue experimentation." *Spansion, Inc. v. ITC*, 629 F.3d 1331, 1356 (Fed. Cir. 2010). For the reasons set forth in Ground 1 below, Pressly anticipates claims 1-30 of the '954 patent.

Regarding Grounds 2-4, Petitioner evaluates the scope and content of the prior art, any differences between the art and the claim, and the knowledge of person of ordinary skill in the art in accordance with *Graham v. John Deere Co.*,

EXHIBIT D

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10		10	
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16	Los Angeles, California	16	
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18		18	
19		19	
20		20	VIDEOTAPED DEPOSITION OF TIFFANY WALDEN, take
21	Reported by:	21	on behalf of the Defendants, at 515 South Flower Street
22	Mary K. Medley	22	Los Angeles, California, beginning at 9:31 a.m. and
23	CSR No. 9557	23	ending at 1:12 p.m., on Friday, March 24, 2017, before
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2 3 4 5 6 7 8	APPEARANCES: For Plaintiffs: QUINN EMANUEL URQUHART & SULLIVAN, LLP BY: JOSEPH M. PAUNOVICH, ESQ. 856 South Figueroa Street, Tenth Floor Los Angeles, California 90017 (213) 443-3000 joepaunovich@quinnemanuel.com For Defendants:	1 2 3 4 5 6 7 8 9	WITNESS EXAMINATION TIFFANY WALDEN BY MR. ELLIS 7, 140 BY MR. PAUNOVICH 138 EXHIBITS Defendant's PAGE Exhibit 9 Document headed "3/23/2017, 24 (4) santy olaplex - Facebook
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THE WITNESS: So I do know what I did in that -- I

- 2 do know how to respond to that question, but I was
- 3 responding to these requests working as an attorney for
- 4 Olaplex, so I'm not sure if I can answer that question.
- 5 MR. PAUNOVICH: Given that, I would instruct you not
- 6 to answer.
- 7 MR. ELLIS: Somebody's gotta answer the question
- 8 about what the company did to produce the documents. So
- 9 I don't know if it's her or somebody, but somebody's
- 10 gotta do it.
- So maybe you guys want to go outside and talk
- 12 about it, but somebody's gotta tell me if the document's
- 13 complete.
- 14 MR. PAUNOVICH: You have your instruction to --
- 15 THE WITNESS: Okay.
- 16 MR. PAUNOVICH: Proceed, Counsel.
- 17 MR. ELLIS: Let's mark the transcript.
- 18 THE WITNESS: Okay.
- 19 MR. ELLIS: Just keep it open.
- 20 THE WITNESS: That's fine.
- 21 MR. PAUNOVICH: We're going to disagree with that,
- 22 but go ahead, you can proceed.
- 23 MR. ELLIS: You can't instruct her not to answer and
- 24 put up a witness who was responsible for collecting the
- 25 documents and not tell me how you did it.
- Page 19

1 Yes.

MR. ELLIS:

2

- 3 Q. What did you do in that regard, to make sure
- 4 that you collected all physical hard copy documents from
- 5 employees of the company?
- 6 A. I think we're going to run into the same issue
- 7 that my attorney had two questions ago where I did
- 8 things, but I don't know -- but I was acting as an
- 9 attorney on instruction of counsel to do such things.
- 10 So I'm not sure how I can answer to this question.
- 11 Q. Do you understand the difference between
- 12 communications which are protected by the
- 13 attorney-client privilege and what you actually did?
- 14 Like if you went and got a box of documents,
- 15 that's not protected by any privilege.
- 16 A. Okay.
- 17 Q. And if you talked to somebody, I think he's
- 18 wrongfully instructing you not to answer in that regard,
- 19 but we'll let him do that.
- 20 But what did you do?
- 21 A. Okay. I under- --
- 22 Q. Did you tell people to put it in a conference
- 23 room, or did you go collect them out of a conference
- 24 room?

25

What did you physically do to make sure that

- Is that your position?
- 2 MR. PAUNOVICH: Yes. She gave you the answer, we've

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- 3 laid the foundation for privilege. Move on.
- 4 MR. ELLIS: What did you say?
- 5 MR. PAUNOVICH: I said please move on.
- 6 MR. ELLIS: No, you don't tell me to move on, and
- 7 you don't provide any instructions here, all right.
- 8 This is my deposition, I'll ask whatever questions I
- 9 want.
- 10 MR. PAUNOVICH: Okay.
- 11 MR. ELLIS: And if you want to instruct her not to
- 12 answer wrongfully 15, 20 times, I'll get it on the
- 13 record --
- 14 MR. PAUNOVICH: Okay.
- 15 MR. ELLIS: -- but you don't tell me to move on.
- 16 MR. PAUNOVICH: It's on the record.
- 17 MR. ELLIS: Do you understand?
- 18 Q. Now, at some level, did you ever take any
- 19 steps, other than plugging your computers into this USB
- 20 that you got from the vendor, who you don't know the
- 21 name of, to actually make sure that you retrieved all
- 22 hard copy documents from the custodians who were on the
- 23 hold notice?
- 24 MR. PAUNOVICH: I'll give you the same caution.
- 25 THE WITNESS: Okay.
 - Page 20
- 1 the hard copy documents were turned over to counsel so
- 2 they could be produced to us?
- 3 A. Okay. Thank you. I under- -- I understand
- 4 what you're asking for now.
- 5 I had conversations.
- 6 Q. And did you physically ever, at any point in
- 7 time, give a collection of hard copy documents over to
- 8 your counsel?
- 9 A. I -- I don't believe so.
- 10 Q. Was there any point in time where you took
- 11 physical hard copy documents and either imaged them, put
- 12 them in -- reduced them to .pdf or other electronic
- 13 format and then sent those over to counsel?
- 14 A. I think that that's -- that for me personally
- 15 is how I operate in my day-to-day life. I -- Olaplex
- 16 doesn't have a headquarters, we don't have a physical
- 17 office, so everyone works from home. So that's how I
- 18 personally operate, where if I have a -- if someone --
- 19 if I get a letter, I scan it immediately and put it on
- 20 to the computer.
- 21 Q. Ms. Walden, at any point in time when you were
- 22 producing documents in this case, did you ever touch,
- 3 hold physically a hard copy document and give those to
- 24 counsel, either electronically or in its hard copy
- 25 format?

Page 21 Page 22 A. I would have given them electronic documents. 1 Q. In relationship to those business functions 2 Q. So you didn't produce, to your knowledge, at 2 versus your function as a lawyer, can you give me a 3 any point in time, any physical paper documents to percentage of how much relates to the business versus 4 counsel? how much relates to your work as a lawyer? 5 A. Not that I'm aware of. 5 A. Sure. 6 Q. Do you believe you're generally familiar with 6

7 the documents that have been provided to counsel for production in this case? A. I mean, there's been a lot of documents, so I

10 have a general familiarity with the categories. I can't

11 say I know every single thing that was turned over.

Q. Did you review all the documents that were 12 13 turned over to counsel?

14 A. I did not.

15 Q. At some level, you didn't quality assure that

what would have been taken off the computers from the

17 vendor were actually responsive documents that went over

18 to counsel?

19 A. I did some of them, but I think there were --

there were so many, I just -- like I put in a good 20

21 effort on it, I think, but I couldn't do it all.

22 Q. Your declaration mentions that you perform some

23 business functions for the company.

24 You recall that?

25 A. I do.

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1

Q. Facebook? 1

A. So, for Facebook, I -- so on the Facebook page,

3 yes, someone at Olaplex would upload content onto the

Facebook -- Olaplex's Facebook page.

Q. Do you play any role in making sure that the

6 information on that page is accurate?

7 A. I can sometimes.

8 Q. Is there any protocols or procedures in place

about how something can get uploaded to your Facebook

social media page? 10

A. There is not. 11

12 Q. You guys rely heavily on social media to market

13 your products; correct?

A. We do. 14

17

15 Q. And you rely heavily on social media to market

16 the company; correct?

A. The company versus the product, sure.

Q. And, in part, some of the goodwill that you 18

believe you've generated for the company is through its 19

social media; right? 20

21 A. Right. We think we have a very engaged social

22 media following.

23 Q. And you believe, don't you, that you must be

24 truthful and accurate on your social media pages; right?

25 A. Yes. It depends on day, week, month of what's going

7 on. Right now, obviously, this week, heavy lawyer week.

It's probably 60-40, 60 percent attorney work,

40 percent business, could be 30-70 or some version of

10 that.

11 Q. And what specific issues do you perform in the

12 business function capacity?

13 A. Olaplex is a really small company, so I feel

like a lot of people do a lot of different things that

15 wouldn't -- wouldn't happen at a bigger company.

16 One of the big things I do is, I oversee --

17 many -- one of the people that oversee our distribution

accounts, specifically a lot of our international

19 accounts.

20 Q. Are you or anybody at Olaplex -- or is anybody

at Olaplex responsible for the content on Olaplex's

social media pages?

23 MR. PAUNOVICH: Objection. Form.

24 THE WITNESS: Can you go through -- so --

25 MR. ELLIS:

> Page 24 Q. And so if something is on your social media,

you would hope that it would be a truthful statement and

be accurate and truthful with respect to the facts

described therein; right?

5 A. I would hope so.

6 Q. Yeah.

7 You know who Joe Santy is; right?

8 A. I do.

9 MR. ELLIS: I'll mark as 8 what I believe is a

10 comment or portion of the Olaplex Facebook page.

11 THE REPORTER: It's going to be 9.

12 MR. ELLIS: 9.

13 (Whereupon the document referred to is marked

by the reporter as Defense Exhibit 9 for 14

15 identification.)

16 MR. ELLIS:

17 Q. I handed you what purports to be a page from

the Olaplex Facebook page. 18

Do you recognize that as such? 19

20 A. No.

21 Q. You don't believe this is off the Olaplex

22 Facebook page?

23 A. I -- I can't tell based on how this is printed.

24 It looks like it might be -- it's a shared photo, but it

25 says "Randy Darden Hair, Makeup and Henna shared

1

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A. I do know that.

2 Q. It was an application, or was it an actual

3 granted U.S. patent?

4

5

A. It was a granted patent.

Q. And what happened?

6 A. I believe the company was like -- I don't know

7 if they're even still in business. I think they were

8 sued and delisted from NASDAQ.

9 So we sent them a letter, and they kind of

10 imploded. And we hadn't seen the product for sale

11 anymore, so we considered it a resolution.

12 Q. Are you familiar with a company named Henkel?

13 A. I am.

14 Q. Did you ever accuse them of infringing on any

15 of Olaplex's patents or intellectual property?

16 A. In the United States? Anywhere in the world?

17 Q. Sure.

18 A. In the United States, I do not believe Henkel

19 is infringing on any of Olaplex's intellectual property.

20 Internationally, I'm not sure.

21 Q. My guestion was, did you accuse them --

22 A. Oh, did I accuse them of it? I don't believe I

23 have, no.

24 Q. Did you -- not you personally, but Olaplex

25 write them?

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1 identification.)

MR. ELLIS:

3 Q. Turn to page 98, and if you look at the bottom

4 right corner, they say, like, "85 of 114" and stuff like

5 that.

2

6 A. 98?

7 Q. Yeah.

8 A. Okay. Yes.

9 Q. Or 99. Actually, it's 99 of 114.

10 A. Okay, I see it.

11 Q. There's a reference that somebody had spoke to

12 Dean, I believe it means Dean Christal, and he had

13 provided some information regarding chemistry of the

14 product and how it operated.

15 Is there any procedures in place at Olaplex

16 whereby Mr. Christal can offer, either in blogs or on

17 social media, his opinions regarding the chemistry of

18 the products?

19 A. What do you mean, is there a procedure?

20 Q. Policies.

21 A. Is Mr. Christal allowed to do it?

22 Q. Yeah.

23 A. Yeah. He would -- Yes, he would be allowed to.

24 Q. Would there be any policy or procedures in

25 place about how anything he says is vetted before it's

A. I believe that Olaplex informed Henkel of a

2 patent -- right of a patent that was filed but not yet

3 published, and informed them that if they did launch

4 with this product and the patent granted, they would be

5 infringing.

6 Q. With respect to the DS Laboratories and Henkel

7 or any of these other companies that you have believed

8 may be infringing on any intellectual property of

9 Olaplex, does that intellectual property relate to the

10 same bond builder market that the Olaplex products are

11 distributed in?

12 A. I don't believe the Henkel product is for sale

13 in the United States at all, so the answer is no. And

14 continuum, no, I don't even know if that product -- like

15 it's not sold at any of our -- at Salon Centric or

16 CosmoProf or any of our stores.

17 Q. You're familiar with this Lab Muffin article?

A. I know there's an article from someone called

19 Lab Muffin because I -- it's a funny name, but I don't

20 know anything other than that it exists.

21 Q. Let me show it to you.

22 A. Okay.

18

23 Q. Exhibit Number 24.

24 (Whereupon the document referred to is marked

25 by the reporter as Defense Exhibit 24 for

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1 sent out, or can he just send it out without any review

2 by yourself or anybody else?

3 A. There is not a written policy or procedure. I

4 think, practically, he would review it with Dr. Pressly,

5 if it was scientific.

6 And I believe he would speak to me if he

7 thought it was legally significant or significant in

8 another way that he thought would be appropriate for me

9 to see it as well.

10 Q. Certainly, there are some times that he posts

11 things without anybody's review; right?

12 A. That is probably true.

13 Q. Uh-huh.

14 Can I get a second here to talk to my

15 counsel -- co-counsel here.

16 A. Should we fix the one thing with the

17 declaration?

18 MR. PAUNOVICH: Just let him finish and when he's

19 done.

20 MR. ELLIS: If he wants to, yeah.

21 THE WITNESS: Okay.

22 MR. ELLIS: Can I maybe get, like, five minutes.

23 MR. PAUNOVICH: Yeah, of course.

24 THE VIDEOGRAPHER: Going off the record. The time

25 is 1:02 p.m.

Page 138 Page 137 1 (Interruption in proceedings.) 1 A. Prosecutions? Design patents, so a little bit, THE VIDEOGRAPHER: Back on the record. Time is 2 2 but not really. 3 1:07 p.m. 3 MR. ELLIS: All right. All right. That's all I 4 MR. ELLIS: Going to mark as Exhibit Number 27 4 have. 5 Intellectual Property Theft Investigation Conference 5 THE WITNESS: All right. 6 sheet for district attorney. 6 MR. PAUNOVICH: Real quick. MR. PALYS: 22. 7 7 8 MR. ELLIS: 22. Mark as Exhibit 22. 8 **EXAMINATION** 9 (Whereupon the document referred to is marked 9 BY MR. PAUNOVICH: 10 by the reporter as Defense Exhibit 22 for 10 Q. So Exhibit 14, if you can pull it out, identification.) Ms. Walden. Exhibit 14 is a copy of your declaration. 11 11 MR. ELLIS: 12 12 Do you see that? 13 Q. Earlier this year, you spoke at a conference 13 A. I do. 14 regarding a -- successful patent prosecutions? 14 Q. Did you review that in preparation for your 15 A. No, I did not. 15 deposition? 16 Q. What did you speak on? 16 A. I did. 17 A. I didn't speak at this at all. 17 Q. Is there anything in it that you would like to 18 Q. You were listed to speak. 18 correct? 19 A. They invited me to speak, but I couldn't do it. 19 A. Yeah, I found two things. One is, I reference 20 Q. You didn't do it? in Exhibit A to a Salon Centric survey twice and only 21 A. Huh-uh. one is attached. There should be a second survey. 22 Q. You consider yourself a patent lawyer? 22 Q. Let's just turn to page 3 of Exhibit 14. 23 23 A. Sorry. 24 Q. Other than your work at Olaplex, have you been 24 Q. Is the -- What Exhibit A are you referring to, involved in any patent prosecutions? or what portion is it that you'd like to correct? Page 139 Page 140 A. I think that the survey was not attached here, was thinking about on page 3, but that -- that price and we need -- and I think we've turned it over, but I actually does -- that does stand. I'm sorry. 3 don't think we've attached it. Q. Okay. So the only correction you have is 3 4 Q. And is that -- You're saying the survey that is the -- to the attached survey which is not attached, but 5 not attached is the one referred to as Exhibit A at the referred to at the end of paragraph 7? 6 end of paragraph 7? 6 A. Exactly. 7 A. I believe so. I know we reference two surveys, 7 MR. PAUNOVICH: Thank you. 8 8 I know we only attached one. 9 Q. And that's the survey that you're relying on, 9 **EXAMINATION** 10 the one that's been produced that provides for the 10 BY MR. ELLIS: 68 percent of hair colorists that use Olaplex also offer 11 Q. Why did do you that? 12 their clients No. 3? 12 A. Why did I make a mistake? 13 A. Yes. 13 Q. No, why did you use that price in your 14 14 declaration that was \$14 as opposed to 28? MR. ELLIS: Objection. Leading. 15 THE WITNESS: I believe so. 15 A. Oh, so the No. 3's a retail product. So the MR. PAUNOVICH: \$14 is what the stylists buy it for. They retail at 28. 16 17 Q. Are there any other corrections that you'd like So when I was thinking the price, I was thinking of the 18 to make to your declaration? end-user price, not the price of apples to apples on 19 A. Yeah, here (indicating), for some -- I wrote --19 what the salons are buying it for and -- yeah, I just mis- --20 I don't have any idea why the "At-Home" for the No. 3 is 20 \$14. It's actually \$28. 21 Sandy, do 21 22 Q. When you say "here," what are you referring to? 22 you remember how to spell her last name? 23 A. Oh, actually, no, that's accurate. I know why 23 A. I don't. I don't. I don't know. 24 I did that. 24 Q. Do you have documents --25 I believe that here (indicating) -- sorry, I 25 A. She's Tracey Cunningham's sister.